

# CREATIVE adventures

*Adventure : Argentina 2010*

## **2010 TRIP INFORMATION**

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## **FAQs**

### **BOOKINGS & LOGISTICS**

#### **How do I book for this holiday?**

You need to do 2 things to secure your booking for this trip. First you need to fill out the booking form and send it to us signed. Secondly, you need to pay a deposit.

#### **How do I pay for this holiday?**

By credit card or online transfer via PayPal, or by cheque to **Creative Adventures** or by bank transfer.

#### **What is the last date I can pay for this trip?**

August 30, 2010 is our final payment date.

#### **Who books my flights?**

You! You need to book both international and domestic flights within Argentina. The cost of these flights is not included in the trip price that you pay to Creative Adventures. Once you pay your deposit and the trip is confirmed to go ahead we will send you details regarding the recommended flights and great travel agents.

#### **Do I need travel insurance?**

Yes! Travel insurance is compulsory for all trip participants. If you intend to ride, please ensure your coverage includes horseback riding and polo. We also recommend you have trip cancellation insurance.

#### **What happens when I arrive in Buenos Aires? Will there be someone to meet me? How will I get to the hotel from the airport?**

We suggest arranging an airport transfer to the hotel prior to arriving in Buenos Aires. Your hotel can organise this. Kirsty will be in Buenos Aires the weekend before the trip and will be organising a dinner for Creative Adventure guests on Sunday night, prior to departure. You will be given further details regarding Buenos Aires once you have booked your place on the trip.

#### **Where will I stay in Buenos Aires? Will you organise this accommodation for me?**

You will have to organise your own accommodation in Buenos Aires. Your accommodation in Buenos Aires is not included in the trip cost. We have some great accommodation suggestions, plus we can recommend travel agents if you prefer they book the hotel for you. We will give you this information once your booking has been confirmed.

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### **Will anyone from Creative Adventures be travelling with us to the estancia?**

Yes, Kirsty will travel with guests from Buenos Aires to the estancia.

### **What is the airport near the estancia?**

Cordoba, Argentina.

### **Are there discounts available?**

Yes, if you pay by the end of February.

### **How will I get from the airport to the estancia? Will I have to pay for this? What happens if I have alternative travel arrangements?**

We have organised a private transfer from the airport to the estancia and return. This transfer is included in the cost of the trip. If you wish to travel outside of this transfer it will be at your own cost.

### **What if I have to cancel my trip?**

If you can organise a replacement for your booking, all monies you have paid will be refunded less any transaction fees incurred by Creative Adventures. If you cannot organise a replacement, cancellation fees will apply. Please read our terms and conditions (detailed below) for full details. For this reason we do encourage all participants to take out trip cancellation insurance.

## **GENERAL**

### **I am travelling alone, is this tour for me?**

Definitely! Astrid and Kirsty have both done stacks of travelling alone and believe this type of small group specialised trip is ideal for single travellers.

### **Will I be charged a single supplement travelling alone?**

No, you will not have to pay a single supplement.

### **How big is the group?**

We take a maximum of 8 guests on the trip, plus Astrid and Kirsty we will be a maximum of 10.

### **Can I stay on at the venue after the trip?**

Of course! This is at your own cost. We can assist you with extending your stay.

### **If I want to stay on after the trip, who can organise this for me?**

If you want to stay on after the trip this is at your own cost. We can give you suggestions on where to stay and what to do. If you need assistance with bookings we will recommend you to a travel agent.

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### **Will I get to see a polo match in Buenos Aires?**

Yes! Polo season starts on our arrival back into Buenos Aires so we will be organising a trip to a world class polo match for those interested, but please note additional costs will be incurred.

### **RIDING**

#### **Will we ride every day?**

No. There are two horse-riding activities included in the cost. If you wish to do more horse riding we suggest you stay on at the estancia after our trip.

#### **How long are the rides?**

The rides usually last for 3 hours.

#### **I have only ridden a few times - will this be ok?**

Yes. Los Potreros caters for all level of skill. It is important to inform us of your riding ability when you book.

#### **Will I ride a different horse each ride or do I get the same horse?**

You will ride a different horse for each ride.

#### **Will I play polo at the estancia?**

Yes, there is the opportunity to learn polo at Los Potreros. You must inform us on your booking form if this interests you.

### **PHOTOGRAPHY**

#### **Does it matter what type of camera I bring?**

No, but if you have any queries please do ask. You may wish to rent a long lens as this will be really beneficial when in the 'field'.

#### **Will everyone else on the trip be a professional photographer?**

No, definitely not! The great thing about this adventure is that it attracts people of all skill level.

#### **Will I get personalised tuition?**

There will be plenty of time to go through your work, look at settings and what is working, what isn't – not only with Astrid and Kirsty, but also with the rest of the group. Informal post-production sessions provide perfect opportunity to all stop and share knowledge.

#### **What camera equipment should I bring?**

Please email us to discuss, as this will depend on whether you shoot film or digital.

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## **I have more questions, what should I do?**

Email us with your queries at [info@creativephotoadventures.com](mailto:info@creativephotoadventures.com).

## **TERMS & CONDITIONS**

### **Payment**

Prices for Adventure: Argentina 2010 are listed in £GBP.

A deposit of £500 will secure your booking. This amount includes the non-refundable component we need to pay Los Potreros at the time of booking to secure your reservation at the Estancia. Full payment is due no later than 10 weeks prior to departure date. If full payment is not received by August 30, 2010, Astrid Harrison Photography will consider this reservation to be cancelled and the deposit will be retained. Monies paid in addition to the deposit will be refunded in the manner in which it was received, less any fees incurred with this transaction. If a booking is made less than 10 weeks prior to departure, the full amount is payable at the time of booking. You will be issued with an invoice and a balance of payment statement with each payment.

Payment can be made by cheque, online bank transfer or by credit card via PayPal (no PayPal account is required).

PayPal accepts VISA, Mastercard and American Express credit cards.

**For cheques in GBP only:** Please make payable to: *Astrid Harrison Photography*, 7 King William's Gate, 15 – 17 Market Square, Petersfield, Hampshire, GU32 3HP, UK

### **For payment by bank transfer:**

**Account name:** *Creative Adventures*

**Bank:** NATWEST

**Account:** 80108067

**Sort code:** 60 16 26

**For payment by credit card via PayPal:** Please make these payments to: [astridharrison@hotmail.com](mailto:astridharrison@hotmail.com)

### **Price Adjustment**

In the event of significant currency fluctuations between a tour being advertised and it taking place, Astrid Harrison Photography reserves the right to adjust the overall price of the tour accordingly. In this case, you will be advised of the price change.

### **Privacy Policy**

Your personal information and financial details will not be shared with any third parties, except for any suppliers that process data on our behalf or may require your details for delivery purposes or other. For payments made via PayPal, PayPal protects your financial information with industry-leading security and fraud prevention systems. Your financial information submitted on PayPal is not shared with Astrid Harrison Photography and/or associates (the merchants). Once your payment is completed with PayPal, you will be emailed a receipt from them for your transaction.

### **Insurance**

It is a condition of booking that each participant has current comprehensive insurance cover. Your insurance policy must cover the loss, expenses and damages arising from, including but not limited to, the cancellation of the holiday (whether

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in whole or in part); personal accident and injury; medical and repatriation costs (for overseas holidays); loss of baggage and personal money and belongings; as well as, flight cancellations and delays. Your policy must cover all activities on the estancia. If you intend to horse ride on your Adventure, please ensure your insurance covers both trail riding and non-professional polo specifically. This is often excluded on many policies. We also suggest you take out additional coverage for camera equipment. We can recommend you an insurance company. Copies of insurance cover should be available to both Astrid Harrison Photography and to Los Potreros on request.

### **Cancellations**

Cancellations must be made in writing by email or letter. The date we receive your correspondence determines the cancellation charges applicable.

If you cancel prior to 4 weeks before tour departure date, your deposit will be retained and any additional monies paid will be refunded fully in the manner in which they were paid, less any fees incurred during this transaction. If you cancel between 3 and 1 week prior to tour departure date, your deposit will be retained and you will be charged a cancellation fee of 25% of the total tour price. If you cancel within 7 days prior to tour departure date you will be charged a cancellation fee of 100% of the total tour price.

If we (or you) find a replacement for your position on the Adventure, your deposit and cancellation charge will be refunded less any charges incurred during the transaction.

If you fail to join the tour after departure or leave prior to completion, Astrid Harrison Photography accepts no responsibility to refund a portion of the trip fees or assume any liability for this action.

The trip is confirmed to go ahead once we have received 5 reservations. If we do not receive these reservations Astrid Harrison Photography reserves the right to cancel or reschedule the tour. In this case you have the choice of your deposit being refunded or transferred to the rescheduled tour date.

Astrid Harrison Photography reserves the right to cancel or reschedule the trip for any reason. This situation is regrettable but if it does occur, Astrid Harrison Photography will refund all monies in the manner in which they were received. Astrid Harrison Photography is not liable for any costs incurred such as airfares or travel arrangements made for the original booking.

Astrid Harrison Photography is not responsible for costs incurred due to flight cancellation or travel mishap that results in you missing the tour departure. Astrid Harrison Photography will work with you and the airline or travel company to remedy the situation but takes no responsibility for outcomes. For these reasons and others Astrid Harrison Photography advises all Adventure participants to have insurance which includes trip cancellation cover to insure against any unforeseen circumstances that requires you to cancel the trip at late notice.

### **Liability**

Astrid Harrison Photography and/or trip partners take all reasonable care and action to provide a safe and enjoyable Adventure experience to yourself and other participants.

Astrid Harrison Photography and/or trip partners do not accept responsibility for damage, accident or loss to person or property that may occur travelling to and from, or during an Adventure. Nor do Astrid Harrison Photography and/or trip partners accept responsibility for additional expenses which may result from delays or changes to airline schedules or from a participant missing his/her flight.

Astrid Harrison Photography and/or trip partners understand that you are informed and agree that there are risks involved in riding horses and horse-related activities and these activities are undertaken at your own risk, and that you

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agree that Astrid Harrison Photography and/or trip partners are not responsible for any injury or harmful action which may result from these activities.

### **Waiver Form**

All guests visiting Los Potreros are required to sign their disclaimer form before riding. This form is available to you for perusal in advance of your holiday. Please ask us if you would like to see this form.

### **Weight Limit**

Los Potreros have a weight limit of 15stone/95kg/210lbs, and 14 stone/90kg/195lbs for polo and overnight trail rides. Heavier riders should consult with us in advance.

### **Hard Hats**

We strongly recommend that you wear a hard hat for riding, and it is obligatory for playing polo and selected other riding activities. There are a limited number of hats available at the estancia, but these may not be accredited to safety standards in your own country. We suggest for your own safety, fit and comfort, to bring your own hat if you own one.

### **Fitness**

Horse-riding is a physical activity, and you are responsible for ensuring you are adequately fit and physically able to take part. You must advise us in advance of any medical condition which may affect your ability to ride and/or that we should be aware of in order to ensure your general safety.

### **Dietary Requirements**

Los Potreros does cater for a wide range of dietary requirements, providing they have notice in advance.

### **Photography**

Reserving your place on Adventure: Argentina indicates you understand and agree to your images being used by Astrid Harrison Photography, Estancia Los Potreros, David Mather Foundation and Kirsty Noble, solely for promotional purposes or as agreed by both parties.

I agree that my signature on the Reservation Form indicates I understand certain risks are involved in all travel situations and I, my family and associates release Astrid Harrison Photography and/or trip partners from all liability and take full assumption for all risks taken by me.

### **Contact information**

W: [www.creativephotoadventures.com](http://www.creativephotoadventures.com)

E: [info@creativephotoadventures.com](mailto:info@creativephotoadventures.com)

**UK: Astrid Harrison**

**Astrid Harrison Photography**

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